## Quality and Food Safety/Environmental Policy

Philosophy

Become an indispensable existence by being loved by customers as a professional in the frozen bread dough business.

Chosen by our customers throughout their lives due to our unparalleled ability to provide solutions, high cost competitiveness and the best development speed.

Provide customer satisfaction with an overwhelming speed that far surpasses expectations as each and every member of our company determining to bring about innovation by thinking, determining, and implementing on the site on our own.

Therefore, we will contribute to realizing a sustainable society by practicing the policies below, continuing to make improvements, and striving to improve the satisfaction of our customers and preserve the global environment.

## Policy

- 1.We are committed to prioritizing our customers above all else. Every single employee will have an awareness as a professional. We will provide safe and high-quality products and services using our rich creativity and excellent technology.
- 2.We will strive to provide products and services our customers will be satisfied with by ensuring product quality using the quality and food safety management system.
- To realize this goal, we will do our best to win the support of our customers under the management leadership by continually improving the process of research and development, manufacturing and logistics, and sales.
- 3. Upholding the spirit of treasuring resources as our foundation, we will strive to effectively utilize resources by reducing waste and recycling and promoting resource and energy conservation initiatives.
- 4.We will promote active initiatives for preventing air, water, and soil pollution.
- 5.We will strictly comply with the laws and regulatory requirements related to food and the environment, as well as the food safety requirements of our customers and business partners that have been mutually agreed upon.
- 6.We will meet the trust of our customers by providing appropriate information according to our customers' requests.
- 7.We will promote smooth communication initiatives for the co-existence with the people who live on earth.
- We will also review and improve it whenever necessary to maintain it appropriately.

## Occupational safety policy

Philosophy

As a member of the Ajinomoto Group, based on the group policy regarding occupational safety and health, we will make valuing the humanity of people our foundation, and act upon our belief that occupational safety and health are among the most valuable foundations of corporate initiatives.

Policy

- 1. We will strive to realize a happy, safe, and secure workplace by caring for safety first and preventing industrial accidents and health hazards.
- 2.Under the leadership of our top management, everyone will participate to work to continually improve occupational safety and health initiatives by utilizing the occupational safety and health and safety management system.
- 3.We will strictly comply with the laws and regulations related to occupational safety and health and promptly respond to the enactments and revisions.
- 4.We will strive to prevent disasters, industrial accidents, and health hazards, and will always thoroughly reduce and eliminate the risks.
- 5.We will strive to improve the awareness of every employee's occupational safety and health by educating the stakeholders so everyone working at our company can act following this occupational safety and health policy, our teachings, promotions, and training.

This policy will be thoroughly educated to every employee and will be made public according to external requests.